



## EMPLOYEES' STATE INSURANCE CORPORATION

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(ISO 9001:2000 Certified)

Ref. No : Employer Code : 11-27383--101

Date : 27.11.2006

BABA HOUSE KEEPING SERVICE  
315 3RD FLOOR CHANAKYA COMPLEX  
SUBHASH CHOWK LAXMI NAGAR  
DELHI  
110092

Dear Sir/Madam,

At the outset, I would like to thank you for your continuous patronage with ESIC. It gives us immense pleasure to share with you the recent developments, which have lead to the formation of a new look ESIC. As you know, the ESIC is a pioneer social security organisation always looking for new initiatives and innovations to serve the working class in the organized sector.

In its endeavour to serve its Insured Person and the Employers covered under the scheme, the ESIC has launched a Pilot Project to provide them IT enabled Services which includes, *inter-alia*, on-line Registration of Employer/Employee, on-line payment of contribution, Cash Benefit Payments, facilitation of medical care. For this purpose your **Regional Office (RO) is DELHI and Login /User-ID is ..... 27383..... which you may access from <http://www.esic.nic.in> or <http://esic.nic.in/>** . For password you may contact this office. The on-line payment facility with State Bank of India will reduce your frequent visits to bank, standing there in queues and most importantly it will save your valuable time as the contribution/other payments can be paid through a simple click of mouse on your computer. At present, Information Technology enablement of ESIC has been started in Delhi which is the same place where the ESI Scheme was 1st launched on February 24, 1952. The wage ceiling for coverage of employees under ESI Scheme has also been raised to Rs.10,000/- w.e.f. October 1, 2006.

We intend to leverage the collective strengths and best practices of ESIC to give to our clientele (Stakeholders and beneficiaries), a unique edge in terms of wider coverage and technologically superior range of services. The occasion gives us an opportunity of reiterating our goal and objective of enhancing our clientele satisfaction. What this means is that we shall strive to be in closer touch with all our valued clientele such as yourself, to enable us to understand your needs and serve you to your satisfaction.

We realise only too well that in our march towards unique services, the biggest milestone we have to first achieve is that our clientele are happy with us and we recognise fully well that this cannot be achieved without your involvement and support. On behalf of Team ESIC, I assure you that we shall use the feedback and suggestions of our clientele in every way to help us to improve ourselves in terms of quality, reliability, latest technology and service standards.

Should you require more information about our services you may contact us or our nearest branch office and we will be too pleased to provide you with the same.

With best wishes,

Yours faithfully,

(B.C. BHARDWAJ)  
Additional Commissioner &  
Regional Director